

# ARRO: The Solution to Complex Tracking and Reimbursement for Emergency Personnel, Pay and Equipment



During an emergency response, you need to efficiently track costs related to personnel and pay, equipment, and supplies, which are critical to **Care for Your People, Respond Better,** and **Recover Faster.**

ARRO, Powered by ISF, is a cloud-enabled tool that does all of this and more, helping you to **Activate, Respond, Recover, and Operate.**

## Care For Your People



ARRO helps you **Care for Your People** by providing operational decision-making data including personnel counts and daily operational response costs, all in real time. Seamless integration with systems already in place maximizes the data available with the click of a button.

## Respond Better



ARRO helps you **Respond Better**, allowing you to onboard people and equipment quickly and effectively, including the tools, supplies, and vehicles needed for the emergency. For hurricanes and other natural disasters, this versatile system – designed to be used for emergencies of any size – eliminates the need for manual processes, spreadsheets, and other outdated technology.

## Recover Faster



ARRO helps you **Recover Faster** by providing for timely reimbursements following crisis response, allowing you to focus on rebuilding infrastructure immediately following a natural disaster and efficiently reporting the details of your company's response to secure reimbursement for your company's expenses. In short, ARRO helps you to conclude crisis response, recoup costs, and resume normal activities.

## The ARRO Advantage

ARRO would enable utility companies to effectively track employee time, equipment, and materials that are used during emergency response, meeting State of Florida requirements for storm-related expense tracking. ARRO's efficient tracking also facilitates more streamlined reimbursement requests following emergency recovery efforts.

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ARRO can be used by EMAC crews that assist utility companies with infrastructure recovery following natural disasters. ARRO helps your company take care of your people by responding better and recovering faster, providing 24/7 on-demand support and training for simultaneous activations nationwide.

**ARRO**  
Respond Better • Recover Faster