

ISF: Emergency Management



With over 40 years in business serving government agencies and 15 years of focused Emergency Management experience, ISF can help your agency with every phase of the Emergency Management Cycle, as you Prepare for, Respond to, Recover from, and Mitigate unexpected events. Our expert staff can help you prepare for an emergency by working with you to develop tools and resources like these described below.

Emergency Management Cycle

Prepare

- **Continuity of Operations Plan** – This gives your agency a clear set of steps to follow to ensure your essential operations go on with as little disruption as possible in the event of an emergency.
- **Emergency Operations Plan** – With detailed instructions for each facility and entity responding to an emergency, this plan provides a set of essential steps to be followed for either a known or unknown hazard.
- **Hazard-Specific Playbooks** – Each type of emergency response brings its own challenges and specific requirements. Hazard-specific playbooks provide guides to responding to particular situations like severe weather, floods, and biological outbreaks.
- **Exercise Design** – Employing an emergency exercise designed by our experts, you and your staff can walk through the steps of emergency management and response, testing each aspect of your Continuity of Operations Plan, Emergency Operations Plan, Hazard-Specific Playbooks, ensuring that your agency is ready when it is time to act.

Respond

- **Medical and Administrative Staffing** – ISF can augment your staff with medical and administrative personnel to help you address the specific demands of emergency response without having to spend valuable time searching for and vetting potential job candidates.
- **ARRO Resource Tracking and Reimbursement Solution** – Developed originally for National Guard and emergency response personnel and logistics during an event, ISF's ARRO system has practical applications for every emergency management agency, helping you deploy and keep track of your responders, equipment, and supplies in the field, no matter what you are responding to.

Recover

- **After-Action Reports** – Following an event, an after-action report can help you take a clear look at what went well in your response, and where there is still room for improvement. This detailed information helps you plan for the future.
- **FEMA Reimbursement Assistance** – ISF is well versed in FEMA reimbursement requirements, having provided support to this process following emergency response in several states. Our assistance can cut the time required to gather and submit information, helping you receive reimbursement dollars as soon as possible to help your agency recover.

Mitigate

- **Hazard Vulnerability Assessment** – We can provide this assessment to help you learn about the risks that your agency faces, along with strategy and planning to lessen their impact on future responses.
- **Mitigation Project Management** – ISF provides steady, dependable project managers for implementation of improvements, to ensure improvement strategies are effectively put into place.
- **Process Analysis and Consultation** – Concerned about your program, and not sure where to start? ISF will walk through your program, providing a full assessment of your current plans and developing specific, actionable recommendations to put high-impact, low-cost solutions in place.



Figure 1: Emergency Management Cycle