

ISF Capability Statement

Web Content Accessibility Management



ISF Corporate History

Constituents with diverse abilities such as visual or hearing impairments can encounter audio, visual, and navigation access barriers when accessing web-based content on government agency websites. This can result in costly federal lawsuits, high-dollar settlements, and damage to your agency's reputation.

The Solution

ISF's holistic approach to **Web Content Accessibility Management** employs a proven methodology to **Assess, Remediate, and Maintain** ADA compliance.

How ISF Can Help

Incomplete understanding of the full range of legal implications regarding web content accessibility

Under the law, websites with inaccessible components are vulnerable to claims of discrimination, even if the website owner is in the process of making updates.

Our in-depth web content accessibility assessment addresses the full breadth of people, process, and technology considerations, and provides a path to making all required updates promptly.

Insufficient management of web content accessibility risks

Point-in-time remediation is not sufficient – effective web content management processes and technologies for controlling risks is necessary to adapt to a digital world.

ISF maintains a comprehensive web content management framework used by ISF clients in public sector to achieve ADA compliance, ensure accessibility, and enable an ongoing process to maintain valuable content consistently.

Uncertainty over standards required to establish broad accessibility

There is a risk of not providing adequate guidance to web content developers and website administrators to support diverse abilities of constituents.

Our web content accessibility plans include an implementation roadmap with prioritized initiatives and resource requirements for staffing and investments.

Difficulty establishing a credible defense against the risk of litigation

Key staff need assistance in closing their experience and knowledge gaps to be most effective in mitigating web content accessibility risk.

ISF provides the skills, experience, and decades of working with government agencies and is uniquely equipped to assist with remediation efforts that drive web content accessibility.

Please contact us for more information on how ISF is helping other organizations and how we can assist in achieving your accessibility objectives.

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